



Massachusetts Department of Public Health

Prescription Monitoring Program

Pharmacy Discussion Document; June 2016

MA DPH has selected Appriss as the vendor for the new PMP solution. The Appriss solution provides both a new data collection tool (PMP Clearinghouse) and a new online PMP tool (Massachusetts Prescription Awareness Tool (MassPAT)). This document highlights what pharmacies need to know for the implementation of the new system. For more information, please visit: www.mass.gov/dph/dcp/pmp

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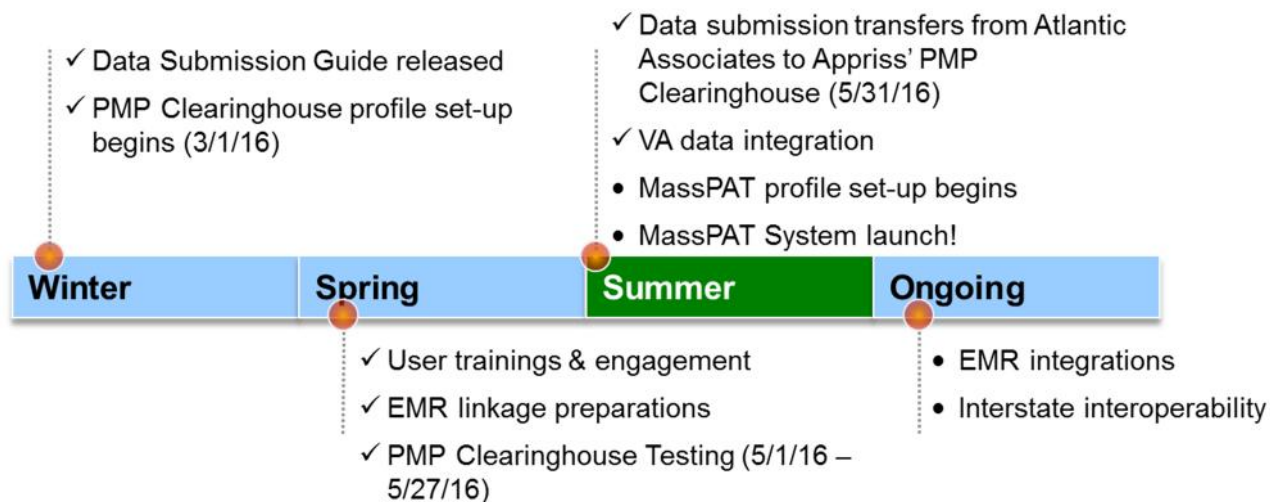


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Implementation Timeline



Winter

- ✓ Dispensation Guide released
- ✓ PMP Clearinghouse profile set-up began 3/1/16

Spring

- ✓ User trainings & engagement
- ✓ EMR linkage preparations
- ✓ PMP Clearinghouse Testing (5/1/16 – 5/27/16)

Summer

- ✓ Data submission transfers from Atlantic Associates to Appriss' PMP Clearinghouse (5/31/16)
- ✓ VA data integration
- MassPAT profile set-up begins
- MassPAT system launch!

Ongoing

- EMR integrations
- Interstate interoperability



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PMP Clearinghouse Compliance

All data required within M.G.L. C. 94c, section 24a must be reported to the Prescription Monitoring Program on the next business day following the most recent transmission.

Pharmacy Delinquency Reporting Trend

As a reminder, pharmacies must submit dispensation data daily. If there are no dispensations to report, the pharmacy must submit a [Zero Report](#) to be compliant. If a pharmacy is regularly closed on Sunday, for example, the pharmacy is eligible to request a [days of operations waiver](#).



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Zero Reporting

If on any given day you have no dispensations to report, you must submit a zero report. To submit a report:

1. Navigate to Zero Reports in the PMP Clearinghouse menu bar.
2. Select Mass from the available states listed in the drop-down.
3. Enter the start date and end date for the report and click on the “Submit” button. (NCPDP and DEA number are optional)
4. The request will be submitted to PMP Clearinghouse.

For more information, including how to submit a zero report via sFTP, please see page 40 of the Data Submitters’ Guide.

Screenshot of the Zero Report screen in PMP Clearinghouse.



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Zero Report Specification

For more information, including how to submit a zero report via sFTP, please see page 40 of the Data Submitters' Guide.

Element ID	Element Name	Requirement
TH – Transaction Header - Required		
TH01	4.2	R
TH02	123456	R
TH05	20150101	R
TH06	223000	R
TH07	P	R
TH09	\\	R
IS – Information Source – Required		
IS01	6175555555	R
IS02	PHARMACY NAME	R
IS03	#20160101#-#20160107#	O
PHA – Pharmacy Header – Required		
PHA03	ZZ1234567	R
PAT – Patient Information – Required		
PAT07	REPORT	R
PAT08	ZERO	R
DSP – Dispensing Record – Required		
DSP05	20150101	R
PRE – Prescriber Information		
CDI – Compound Drug Ingredient Detail		
AIR – Additional Information Reporting		
TP – Pharmacy Trailer – Required		
TP01	7	R
TT – Transaction Trailer – Required		
TT01	123456	R
TT02	10	R



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Data Submission Waivers in lieu of submitting daily zero reports

1. Annual Data Submission Waiver Request Form
 - a. Pharmacies that do not dispense Controlled Substances in Schedules II-V or any additional drugs that the Department has determined must be reported to the PMP may complete this form to request a waiver of the requirements that pharmacies must report to the PMP. Please submit the waiver to the Department by July 1st of each year via email to: mapmp.dph@State.MA.US
2. Annual Days of Operation Data Submission Waiver Request Form
 - a. Pharmacies that are not open 7 days a week to dispense Controlled Substances in Schedules II-V or any additional drugs that the Department has determined must be reported to the PMP may complete this form to request a waiver of the requirements that pharmacies must report to the PMP every day. Pharmacies must indicate which days of the week they are open and will report to the PMP. Please submit the waiver to the Department by July 1st of each year via email to: mapmp.dph@State.MA.US
3. Temporary Data Submission Waiver Request Form
 - a. Pharmacies that are not able to submit dispensing data to the Department due to unforeseen or emergency/disaster situations, must submit the completed form via email to: mapmp.dph@State.MA.US in order to remain in compliance with reporting obligations to the PMP. (M.G.L. c. 94C,,§24A).

Waiver request forms are available on the PMP website: www.mass.gov/dph/dcp/pmp



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Data Quality

Pharmacies are critical partners in ensuring data accuracy. The program has started to notice trends in data quality. The most common errors are:

- Prescriber Information:
 - Drug Enforcement Administration (DEA) number (PRE 02)
 - Name (PRE 05 & 06)
- Patient Address
- Pick-up/Drop-off Relationship to Patient
- Payment Type

Please work with your pharmacists to ensure they are entering the correct information.

Follow-up

If we can be of any other assistance, please don't hesitate to get in touch:

PMP general inbox: mapmp.dph@state.ma.us

PMP Clearinghouse helpdesk: 1-855-562-4767

DPH PMP helpdesk: 617-753-7310

Next Pharmacy Webinar

August 2; 1pm

<https://attendee.gotowebinar.com/register/8220077947276771844>